

Hot Tub Troubleshooting Tip

Hot Tub Won't Turn On

Step 1: Check the Power Source

- ❑ **Ensure the hot tub is plugged in properly:** Verify that the power cord is securely connected to the outlet. If the plug is loose, push it firmly into the outlet.
- ❑ **Verify that the outlet is functioning by testing with another device:** Plug a different electrical device, such as a lamp or phone charger, into the same outlet to confirm it has power.

Step 2: Inspect the Circuit Breaker

- ❑ **Locate the circuit breaker panel:** Find the main electrical panel in your home.
- ❑ **Reset the breaker by switching it off and then back on:** Identify the hot tub's breaker switch, flip it to the "off" position, wait a few seconds, and then flip it back to the "on" position. Check if the hot tub powers on.

Step 3: Examine the GFCI Outlet

- ❑ **Press the "Reset" button on the Ground Fault Circuit Interrupter (GFCI) outlet:** The GFCI outlet may have tripped, cutting off power. Press the "Reset" button to restore power.
- ❑ **If the GFCI won't reset, it might be faulty and need replacement:** If pressing "Reset" does not work, the outlet may be defective. Consider having a qualified electrician replace it.

Step 4: Look at the Control Panel

- ❑ **Check for error messages or flashing lights:** Inspect the control panel for any error codes or unusual lights.
- ❑ **Refer to the hot tub manual for specific error codes and their solutions:** Consult the user manual to understand the meaning of the error codes and follow the recommended troubleshooting steps.



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